Here are the frequently asked question about the project. If you don't find the answer of your question, please contact us. Then we will provide you with an answer and complete the list of the FAQ.

Q: What kind of help can provide interested teachers?

R: The project needs experienced teachers to write lessons about ERP, CRM and DMS systems. Professors conducting researches can also contribute them to the project.

Q: How is OSOE exactly used in universities?

R: It depends of universities. Some use it to provide ERP5 to students conducting research for their thesis. Some provide ERP5 to use it as a support for classes on ERP, CRM, DMS. Some use ERP5 as a developing platform. Some are hiring experienced teachers from the program to hold specific classes.

The OSOE program can provide teachers, a platform to deliver ERP5 instances and lecture materials. It is up to each university to use what they need.

Q: Which methods are used in the project? Why some materials are made of TioLive user tutorial?

R: As you can see on each lecture of the catalogue, each class is made of a theoretical approach of a problem, then comes three tutorials to do for the students.

This approach allows them to understand the underlying modelling process of an ERP, then to apply it in real.

You should read the introduction presentation of the ERP and Data Mining using TioLive lecture It explains how are organized the courses.

Moreover, OSOE project welcomes new methods. If someone is willing to contribute a new way of teaching modern management, we would be more than happy to promote it.

Q: What exactly means the slogan "One student, one ERP"? Is the target group only students?

The idea behind the name is that we wish to provide each student with an ERP as it is used for real by many companies. This let the students to get familiar with those tools and to turn the theory he learn into practice.

The target is "everyone interested in learning, teaching, creating knowledge or conducting researches around enterprise software such as ERP, DMS, CRM".

Q: After login I have an access to ERP5, but there are no available data. What is the benefit of this?

R: There is no Data and this is on purpose. If you follow the 18 users tutorials, you will create your own data according to your needs.

No Data force the students to understand how it works. Moreover each students create different data which means they face different problems which can be discussed during the classes.

Q: What is the difference between the online-project and the on-site version and where does the focus lie?

R: The Online Project is made of the website which is here to collect all data created within and for the program. It is also a single access point to TioLive platform.

There is no differences between the online and the on-site version of TioLive platform, beside the way they are hosted and accessed.

Universities willing to give access to ERP5 though their local network will prefer on-site installation. If there is many students who will connect in the same time to TioLive, we recommend to use an on-site installation.

Q: How much does the program cost?

R: The program is free for everyone willing to use the online platform and the materials for a non-commercial purpose (research, self training etc.)

Universities willing to use the materials to teach themselves must request an agreement to use the material for commercial purpose. This agreement can be given by the original author of the document. This agreement is often given for free to universities which are in return contributing to the project. It can also be a fee agreement for universities not interested in participating to the project.

We also have teachers ready to visit universities and give lessons. They are paid the local average price for visiting professors.

An on-site installation of the platform is worth about 1.000 to 2.000€.

The purpose of the program is not to make money but to create shared knowledge. Everyone which has a positive attitude and who want to contribute is more likely to get free help and free materials.