

From: Unknown User

From: Maik Kurzke

Hi Diana,

Please upload your screenshot - It will not be considered wrong.

At the next meeting we can talk about where a mistake could have been.

Best regards

Maik

Hi Maik, thank you for your support. At the end I managed to handle the issue so it is ok.

Thanks

Kind regards,

Diana

the only thing you were suppose to do was to change its status in the "Action Menu" to "Converted".